Submitting an eCare Plan on Pioneer

Modified for CPESN NC WellCare of NC Contract

Originally prepared by Ally Snapp, PharmD

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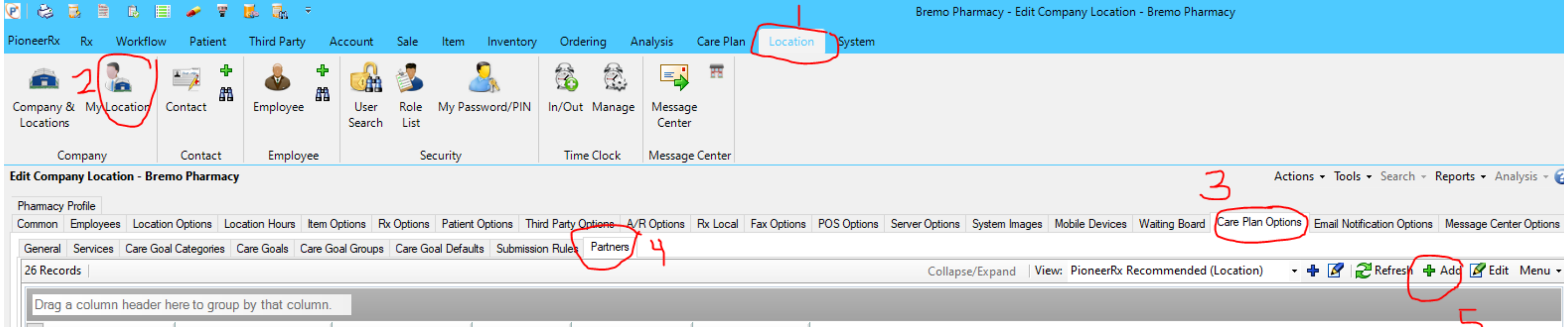
Step 1: Add new partner to submit eCare Plan



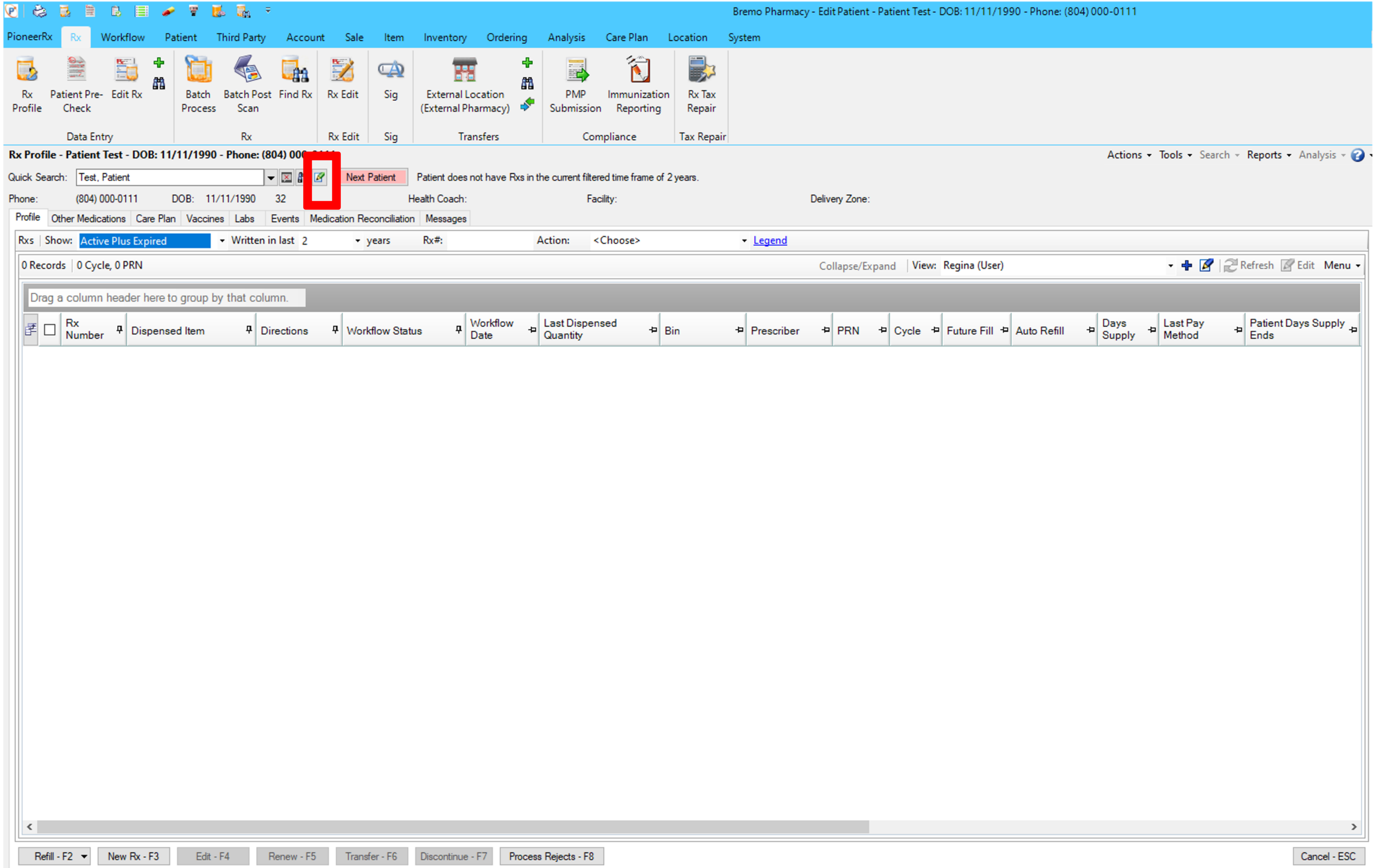
Destination	Description	Plan Code	Status	Plan Type	Source Type
CPESN			Active	Medical	System
CPESN	New York Only	ABH1	Inactive	Medical	System
CPESN	New York Only	ABH2	Inactive	Medical	System
CPESN		ABHKS	Active	Medical	System
CPESN		ABHKY	Active	Medical	System
CPESN	Tennessee Only	AmerisourceBergen C...	Inactive	Medical	System
CPESN		AngelRx	Inactive	Medical	System
CPESN		BHP	Active	Medical	System
CPESN		CCHP	Active	Medical	System
CPESN	South Carolina Only	DUKE	Inactive	Medical	System
CPESN		ENGAGERX20	Active	Medical	System
CPESN	Highmark Whole Care	HighWC	Inactive	Pharmacy	System
CPESN		HMA3	Active	Medical	System
CPESN		ISUODP	Active	Medical	System
CPESN		MADPH	Active	Medical	System
CPESN		NTC	Active	Medical	System
CPESN		RxEVOLUTION	Active	Medical	System
CPESN		SDDOH	Active	Medical	System
CPESN		TRAD	Active	Medical	System
CPESN		TROY	Active	Medical	System
CPESN		UAP	Active	Medical	System
CPESN		UCR	Active	Medical	User
CPESN	Pennsylvania Only	UHCPA1	Inactive	Medical	System
CPESN		UWY	Active	Medical	System
CPESN		WFH	Active	Medical	System
CPESN		WYDPP	Active	Medical	System

Step 6. Type in **CPESN** for Destination
Step 7. **WCNC** for Plan Code
Step 8. Medical for plan type
Step 9. Save

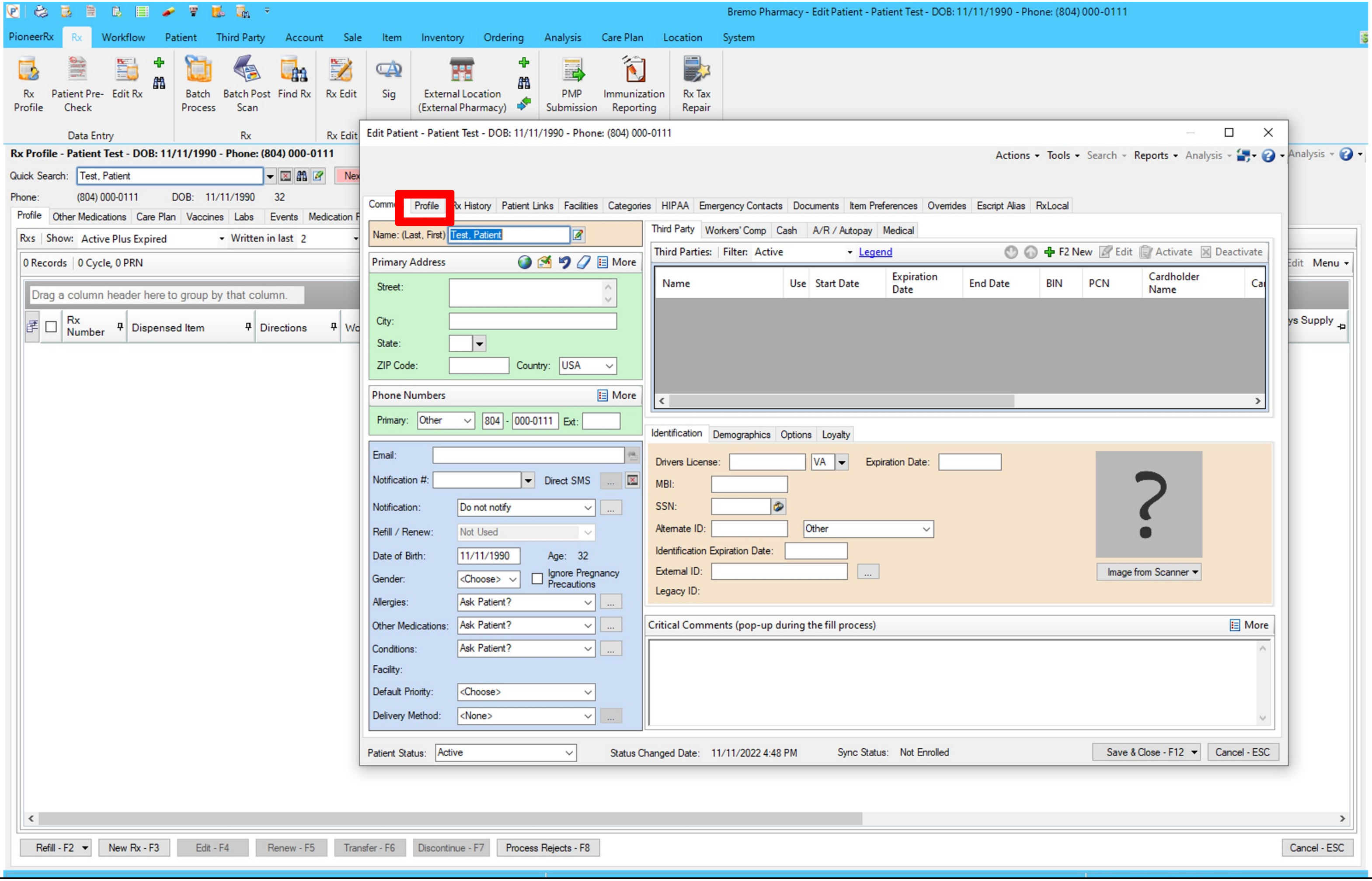
When submitting your eCare plan, make sure to select the destination with **WCNC as the plan code

go to location at the top of the screen and then my location>care plan options> partners> add > then type in CPESN for destination and the WCNC for plan code, Active for status and Medical for plan type. Once you save it, you should be able to select the appropriate CPESN with the plan code when submitting the eCare plan.

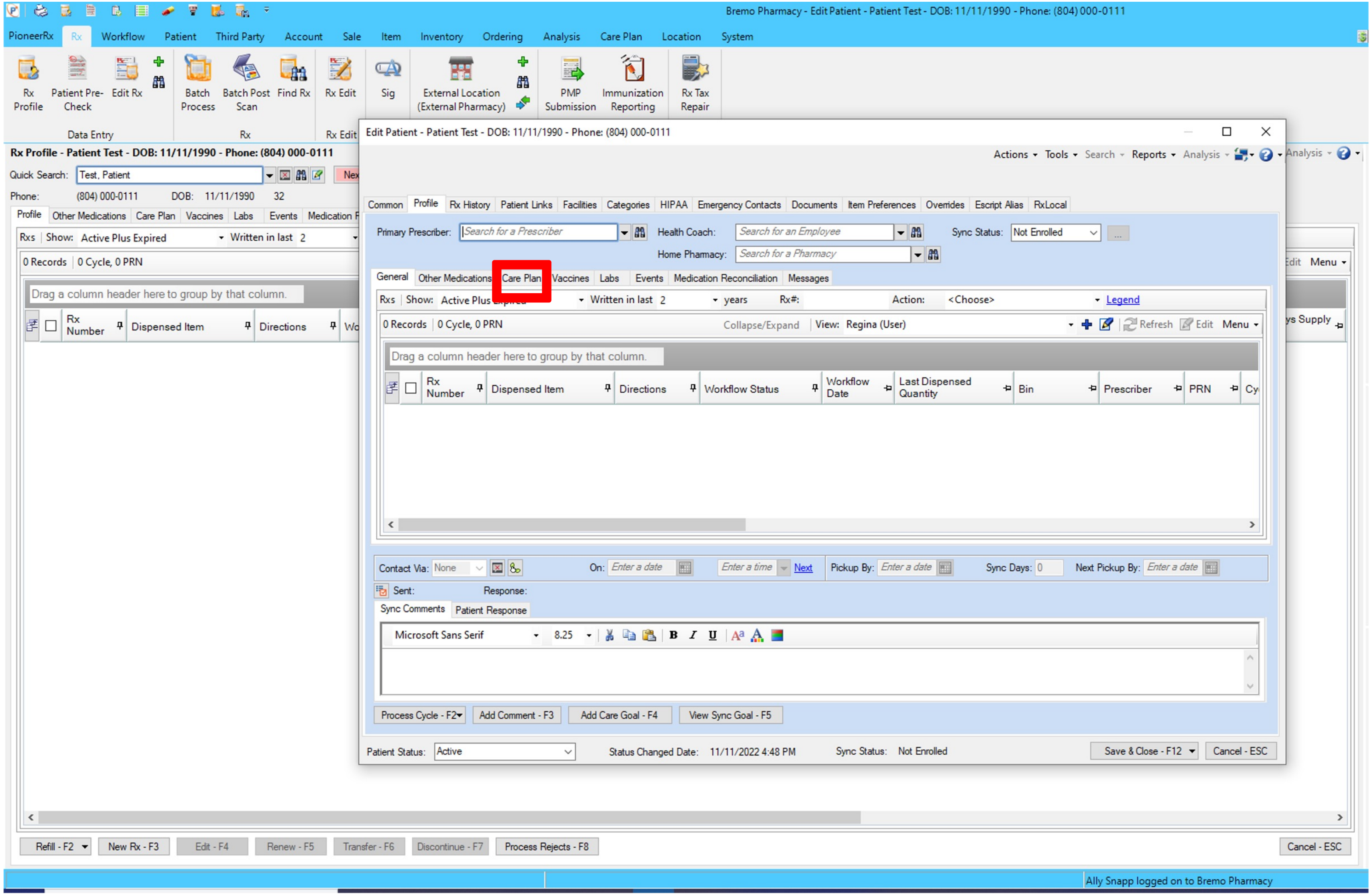
Step 2: Add eCare Plan to patients profile

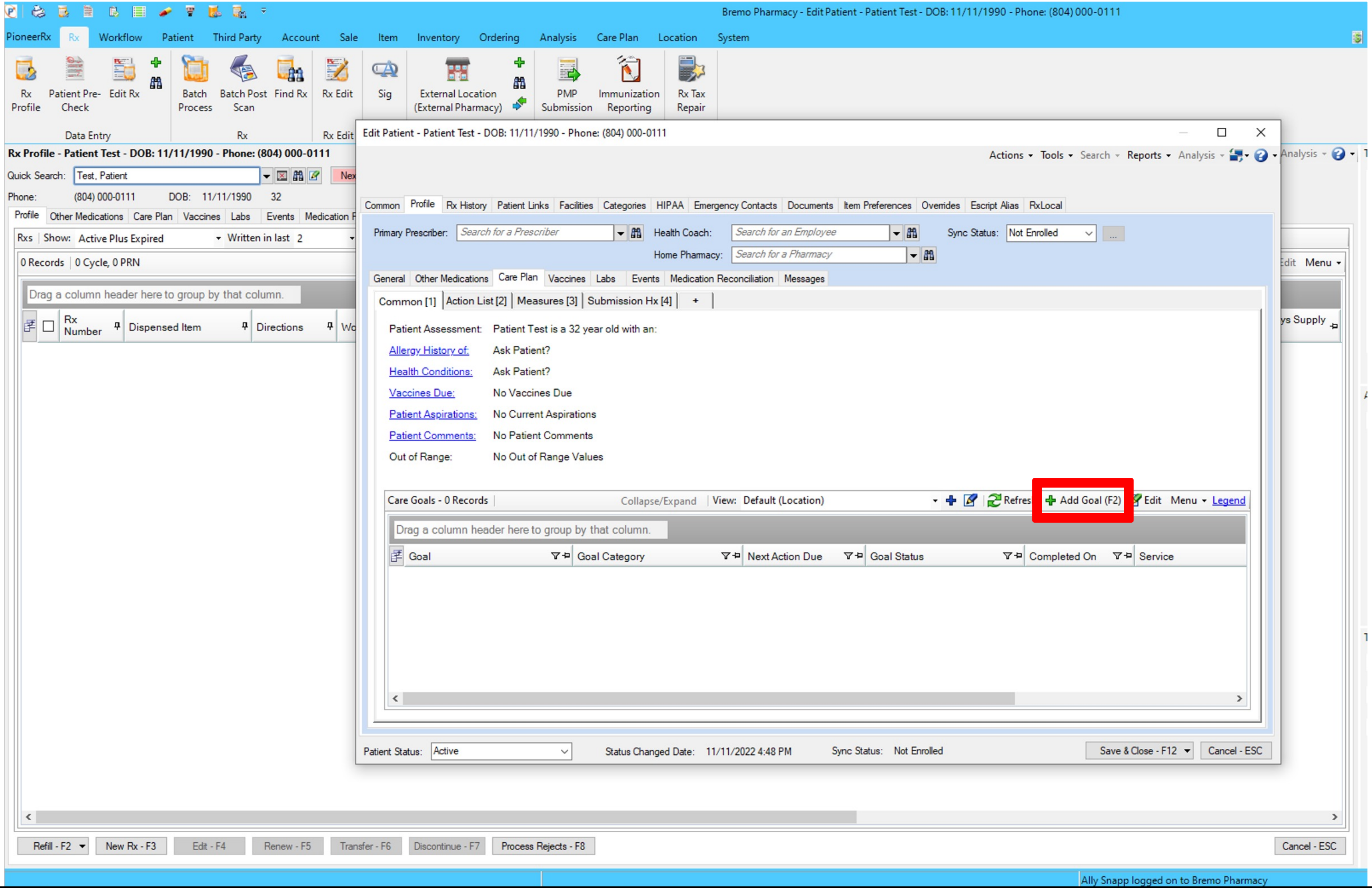


First we need to pull up our patient and go into the edit profile screen

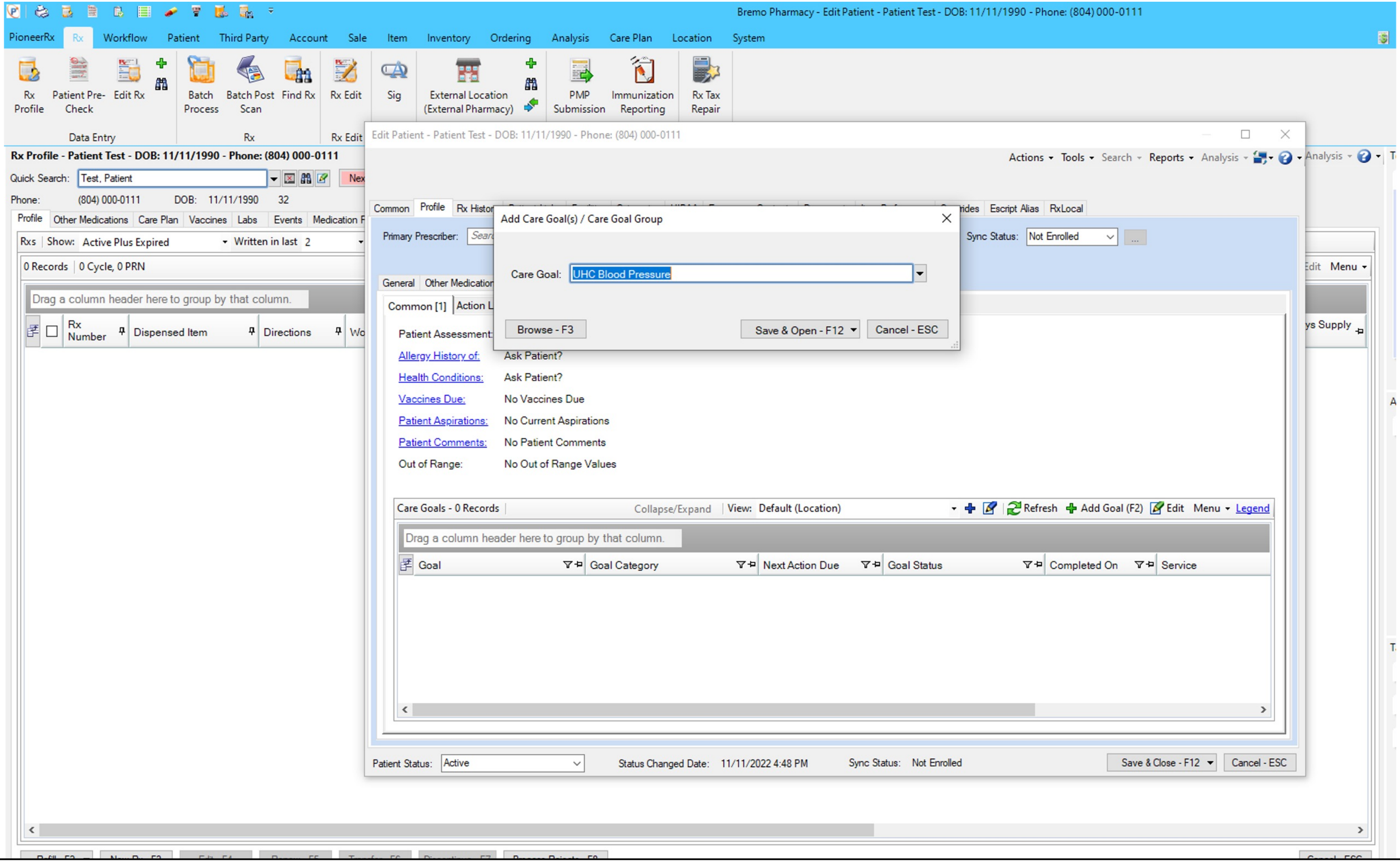


Once you are in the edit screen, navigate over to the profile tab.


Bremo Pharmacy - Edit Patient - Patient Test - DOB: 11/11/1990 - Phone: (804) 000-0111
PioneerRx
Rx
Workflow
Patient
Third Party
Account
Sale
Item
Inventory
Ordering
Analysis
Care Plan
Location
System
Rx Profile
Patient Pre-Check
Edit Rx
Batch Process
Batch Post Scan
Find Rx
Rx Edit
Sig
External Location (External Pharmacy)
PMP Submission
Immunization Reporting
Rx Tax Repair
Data Entry
Rx Profile - Patient Test - DOB: 11/11/1990 - Phone: (804) 000-0111
Quick Search:
Test, Patient
Phone:
(804) 000-0111
DOB:
11/11/1990
32
Profile
Other Medications
Care Plan
Vaccines
Labs
Events
Show:
Active Plus Expired
Written in last
2
0 Records
0 Cycle, 0 PRN
Drag a column header here to group by that column.
Rx Number
Dispensed Item
Directions
Edit Patient - Patient Test - DOB: 11/11/1990 - Phone: (804) 000-0111
Actions
Tools
Search
Reports
Analysis
Common
Profile
Rx History
Patient Links
Facilities
Categories
HIPAA
Emergency Contacts
Documents
Item Preferences
Overrides
Escript Alias
RxLocal
Primary Prescriber:
Search for a Prescriber
Health Coach:
Search for an Employee
Sync Status:
Not Enrolled
Home Pharmacy:
Search for a Pharmacy
General
Other Medications
Care Plan
Vaccines
Labs
Events
Medication Reconciliation
Messages
Rxs
Show:
Active Plus Expired
Written in last
2
years
Rx#:
Action:
<Choose>
Legend
0 Records
0 Cycle, 0 PRN
Collapse/Expand
View:
Regina (User)
Refresh
Edit
Menu
Drag a column header here to group by that column.
Rx Number
Dispensed Item
Directions
Workflow Status
Workflow Date
Last Dispensed Quantity
Bin
Prescriber
PRN
Contact Via:
None
On:
Enter a date
Enter a time
Next
Pickup By:
Enter a date
Sync Days:
0
Next Pickup By:
Enter a date
Sent:
Response:
Sync Comments
Patient Response
Microsoft Sans Serif
8.25
Process Cycle - F2
Add Comment - F3
Add Care Goal - F4
View Sync Goal - F5
Patient Status:
Active
Status Changed Date:
11/11/2022 4:48 PM
Sync Status:
Not Enrolled
Save & Close - F12
Cancel - ESC
Refill - F2
New Rx - F3
Edit - F4
Renew - F5
Transfer - F6
Discontinue - F7
Process Rejects - F8
Cancel - ESC
Ally Snapp logged on to Bremo Pharmacy

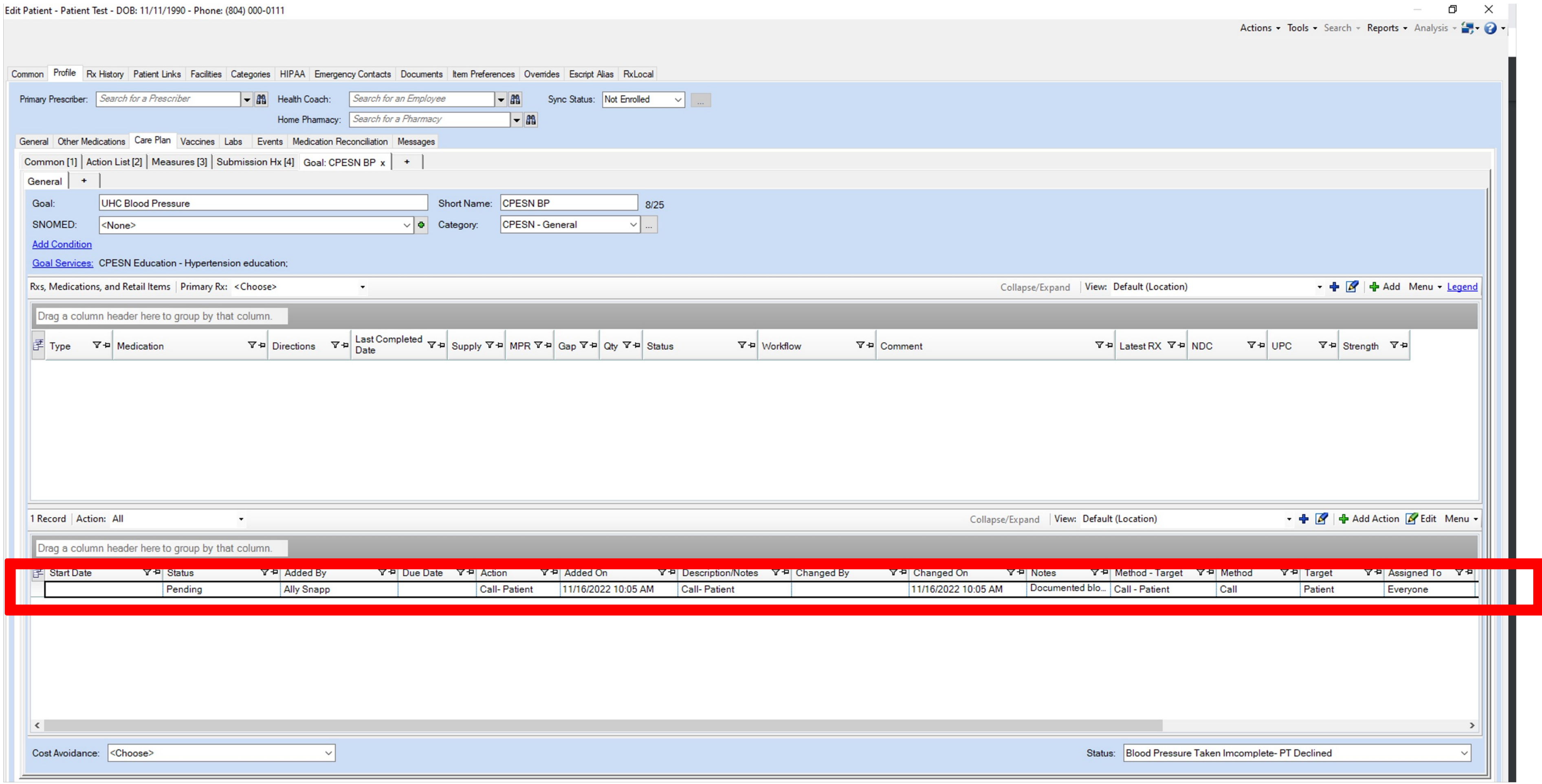


Now that we are in the care plan tab, we need to add a goal

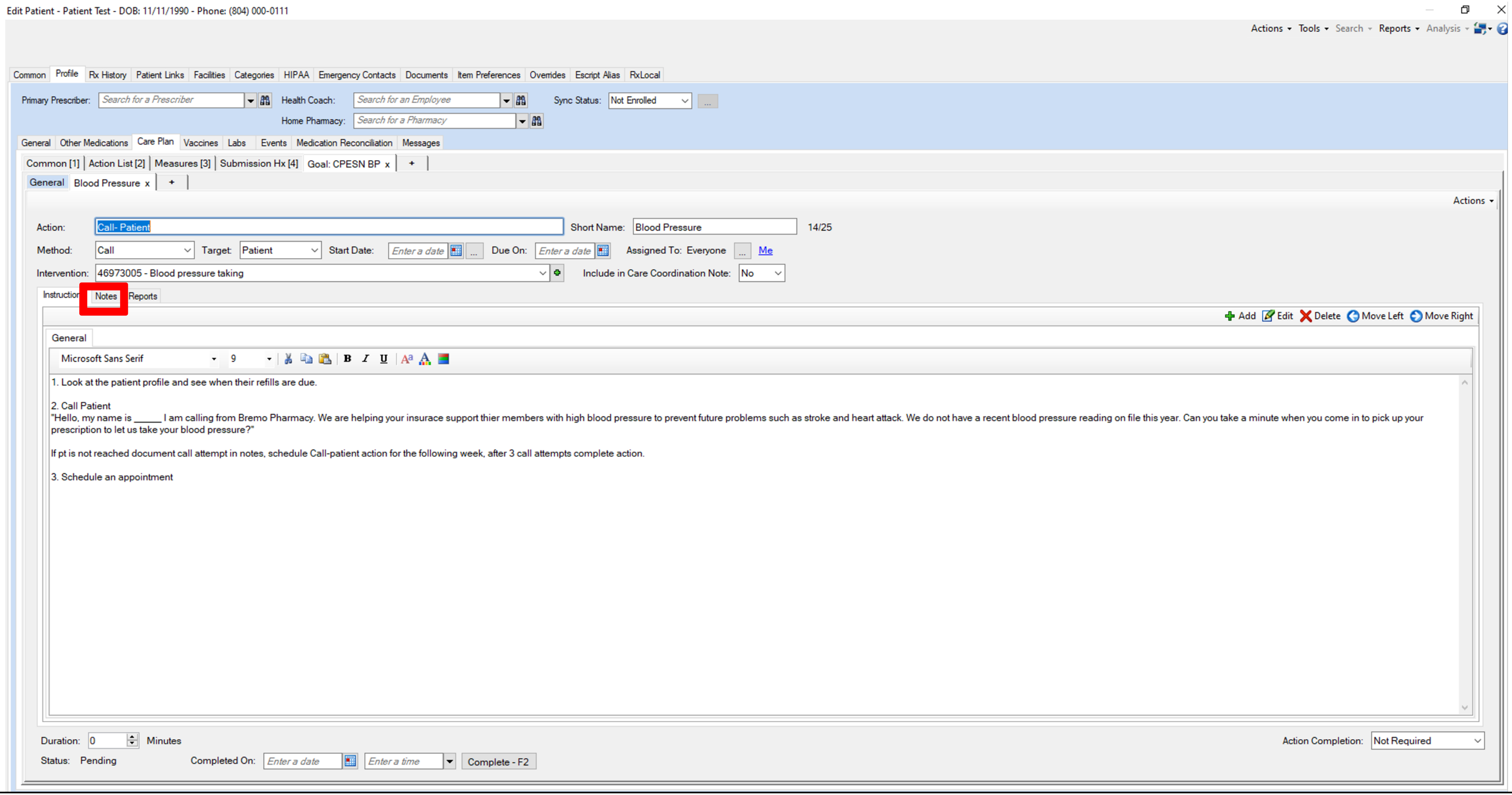


Now we need to search for our goal. You will need to search whatever you named your eCare plan when creating it. Once you search and find the desired eCare plan, click save and open.

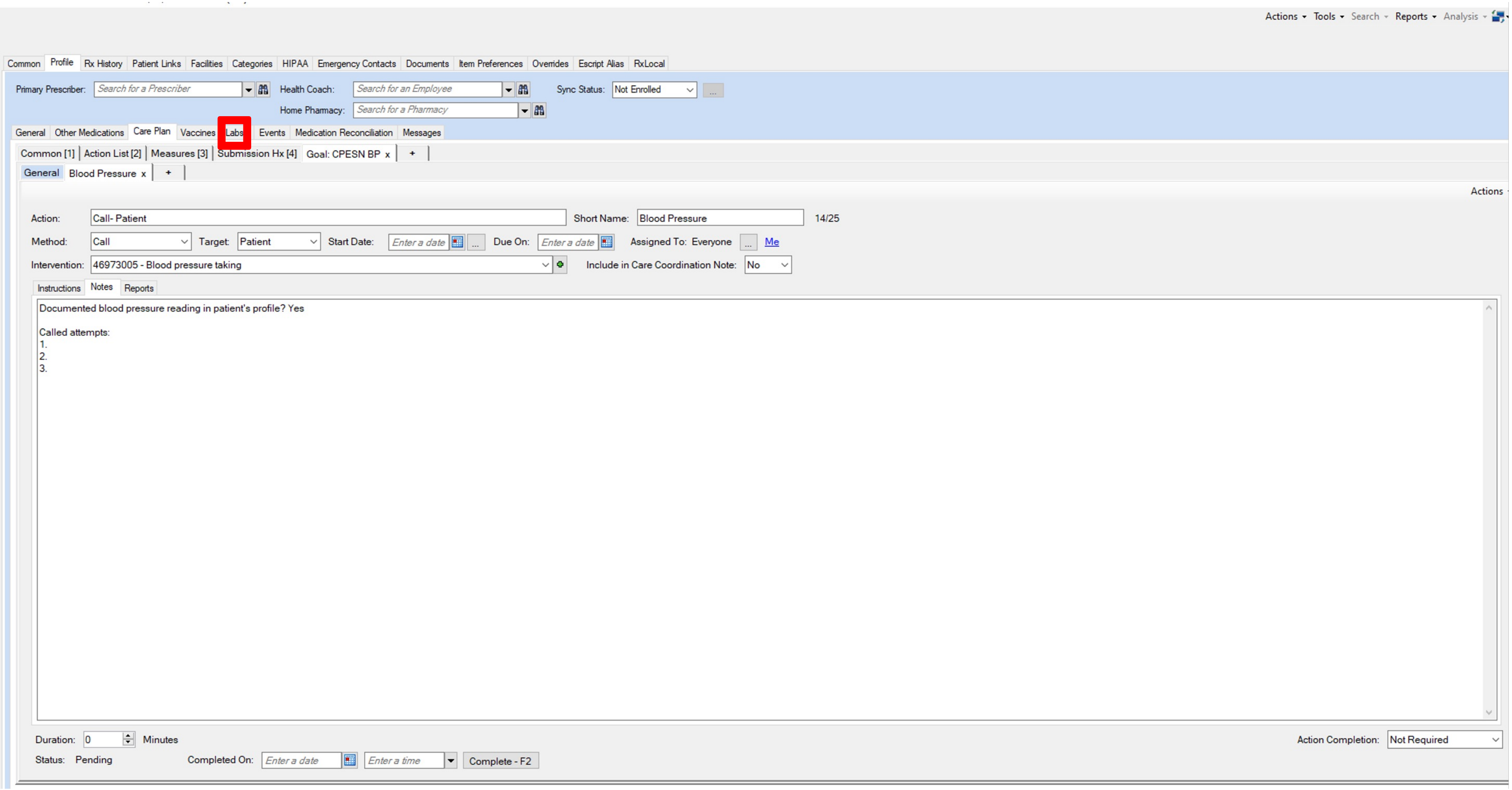
Step 3: Completing and Submitting an eCare Plan



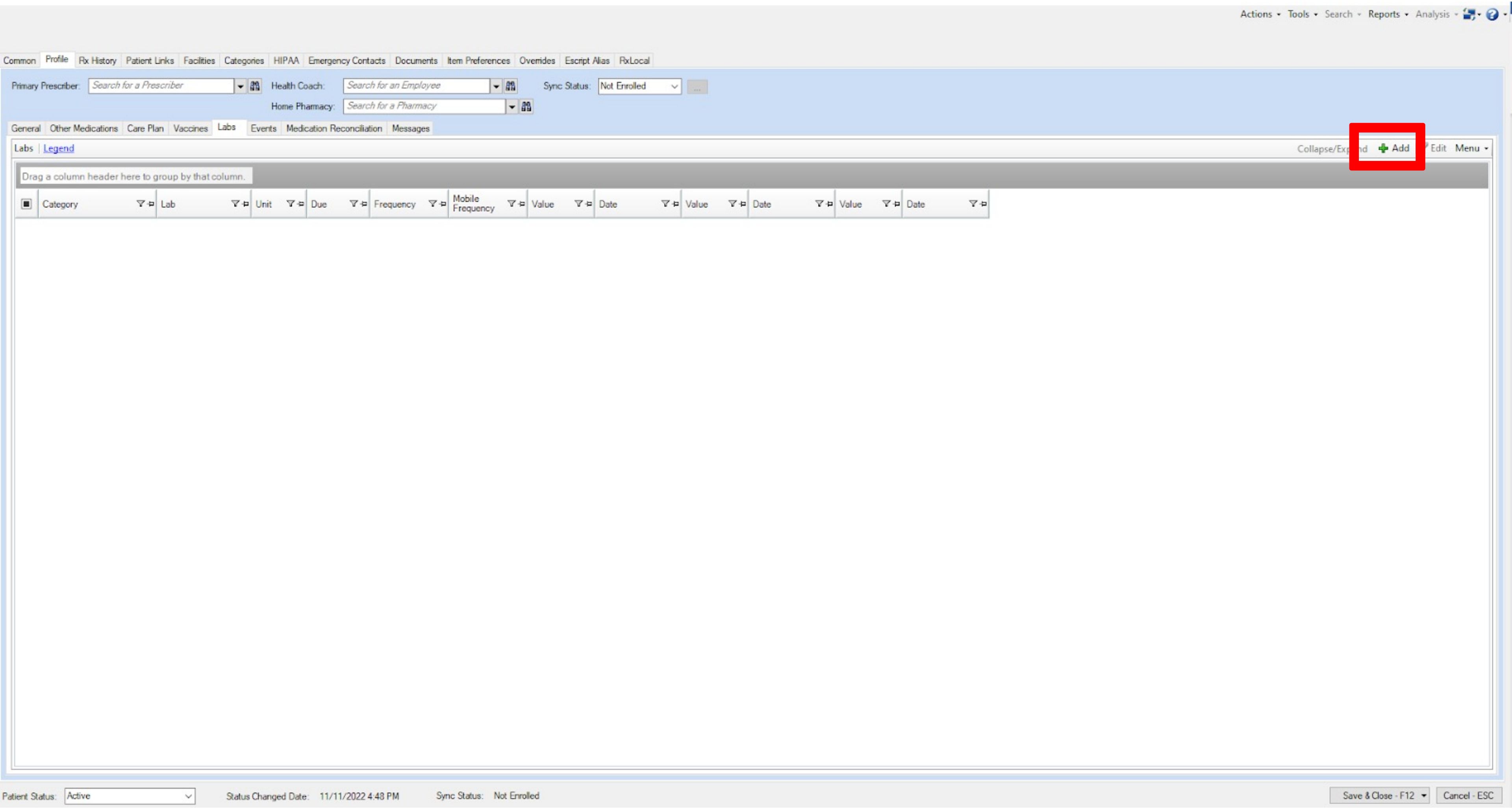
So here we are still in the edit patient→ profile→ care plan screen and we now see that we have a care goal to be completed. So we are going to click on the pending goal

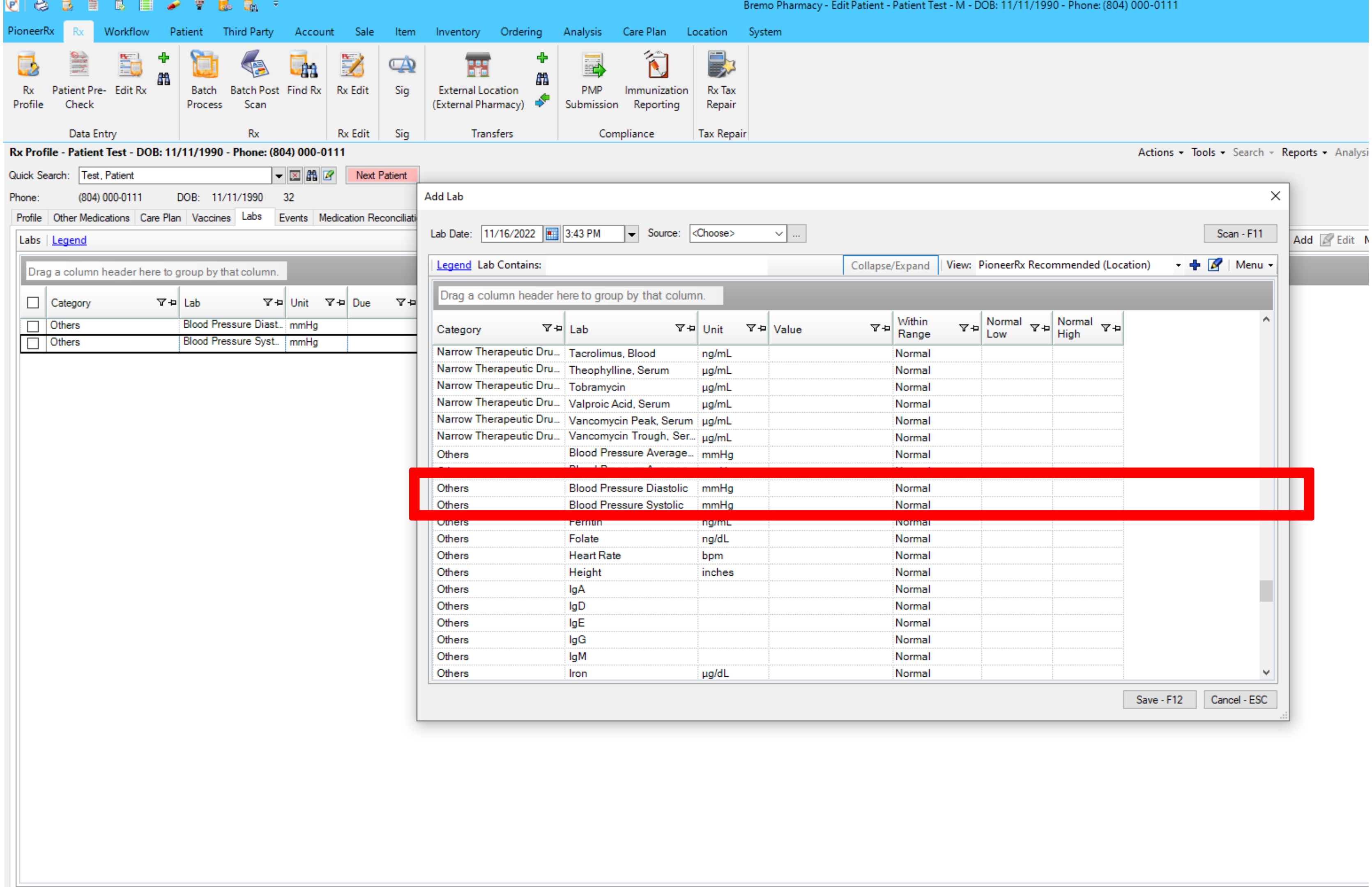


Once you click on that you will open up the eCare plan, where you will have your instructions on what to do to complete the eCare plan, If that is something you have set up. Next we will navigate over to the notes section



Now we are in the notes section where we can document our encounters with the patient.


Actions Tools Search Reports Analysis
Common Profile Rx History Patient Links Facilities Categories HIPAA Emergency Contacts Documents Item Preferences Overrides Escript Alias RxLocal
Primary Prescriber: Search for a Prescriber
Health Coach: Search for an Employee
Sync Status: Not Enrolled
Home Pharmacy: Search for a Pharmacy
General Other Medications Care Plan Vaccines Labs Events Medication Reconciliation Messages
Labs | Legend
Collapse/Expand Add Edit Menu
Drag a column header here to group by that column.
Category Lab Unit Due Frequency Mobile Frequency Value Date Value Date Value Date
Patient Status: Active
Status Changed Date: 11/11/2022 4:48 PM
Sync Status: Not Enrolled
Save & Close - F12
Cancel - ESC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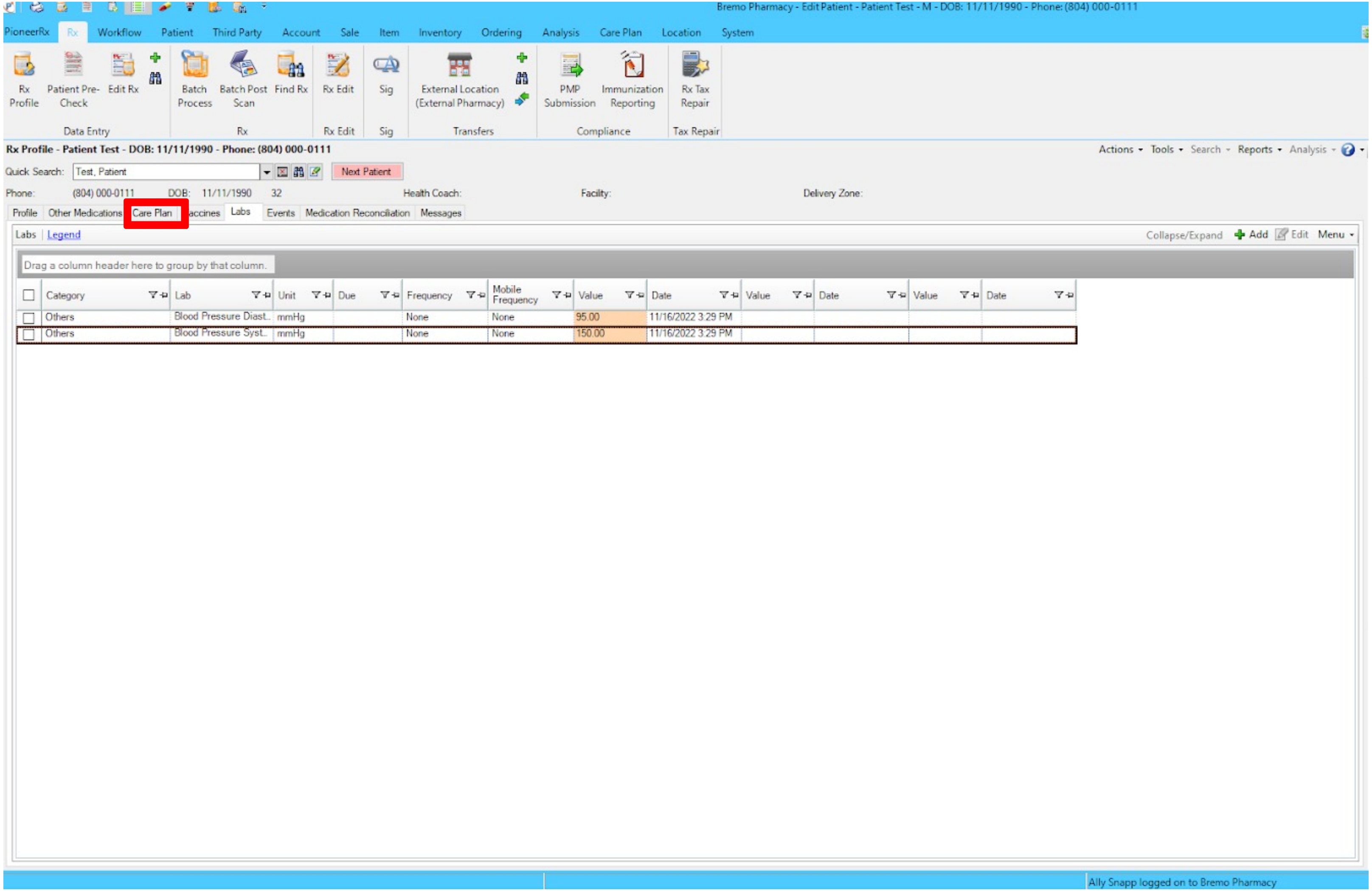
Rx Profile
Patient Pre-Check
Edit Rx
Data Entry
Batch Process
Batch Post Scan
Find Rx
Rx
Rx Edit
Rx Edit
Sig
Sig
External Location (External Pharmacy)
Transfers
PMP Submission
Immunization Reporting
Compliance
Rx Tax Repair
Tax Repair
Rx Profile - Patient Test - DOB: 11/11/1990 - Phone: (804) 000-0111
Actions
Tools
Search
Reports
Quick Search:
Test, Patient
Next Patient
Phone:
(804) 000-0111
DOB:
11/11/1990
32
Profile
Other Medications
Care Plan
Vaccines
Labs
Events
Labs
Legend
Drag a column header here to group by that column.
Category
Lab
Unit
Due
Others
Blood Pressure Diast...
mmHg
Others
Blood Pressure Syst...
mmHg
Add Lab
Lab Date:
11/16/2022
3:43 PM
Source:
<Choose>
Scan - F11
Add
Edit
Legend
Lab Contains:
Collapse/Expand
View:
PioneerRx Recommended (Location)
Menu
Drag a column header here to group by that column.
Category
Lab
Unit
Value
Within Range
Normal Low
Normal High
Narrow Therapeutic Dru...
Tacrolimus, Blood
ng/mL
Normal
Narrow Therapeutic Dru...
Theophylline, Serum
µg/mL
Normal
Narrow Therapeutic Dru...
Tobramycin
µg/mL
Normal
Narrow Therapeutic Dru...
Valproic Acid, Serum
µg/mL
Normal
Narrow Therapeutic Dru...
Vancomycin Peak, Serum
µg/mL
Normal
Narrow Therapeutic Dru...
Vancomycin Trough, Ser...
µg/mL
Normal
Others
Blood Pressure Average...
mmHg
Normal
Others
Blood Pressure Diastolic
mmHg
Normal
Others
Blood Pressure Systolic
mmHg
Normal
Others
Folate
ng/dL
Normal
Others
Heart Rate
bpm
Normal
Others
Height
inches
Normal
Others
IgA
Normal
Others
IgD
Normal
Others
IgE
Normal
Others
IgG
Normal
Others
IgM
Normal
Others
Iron
µg/dL
Normal
Save - F12
Cancel - ESC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Workflow
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Batch Post Scan
Find Rx
Rx
Rx Edit
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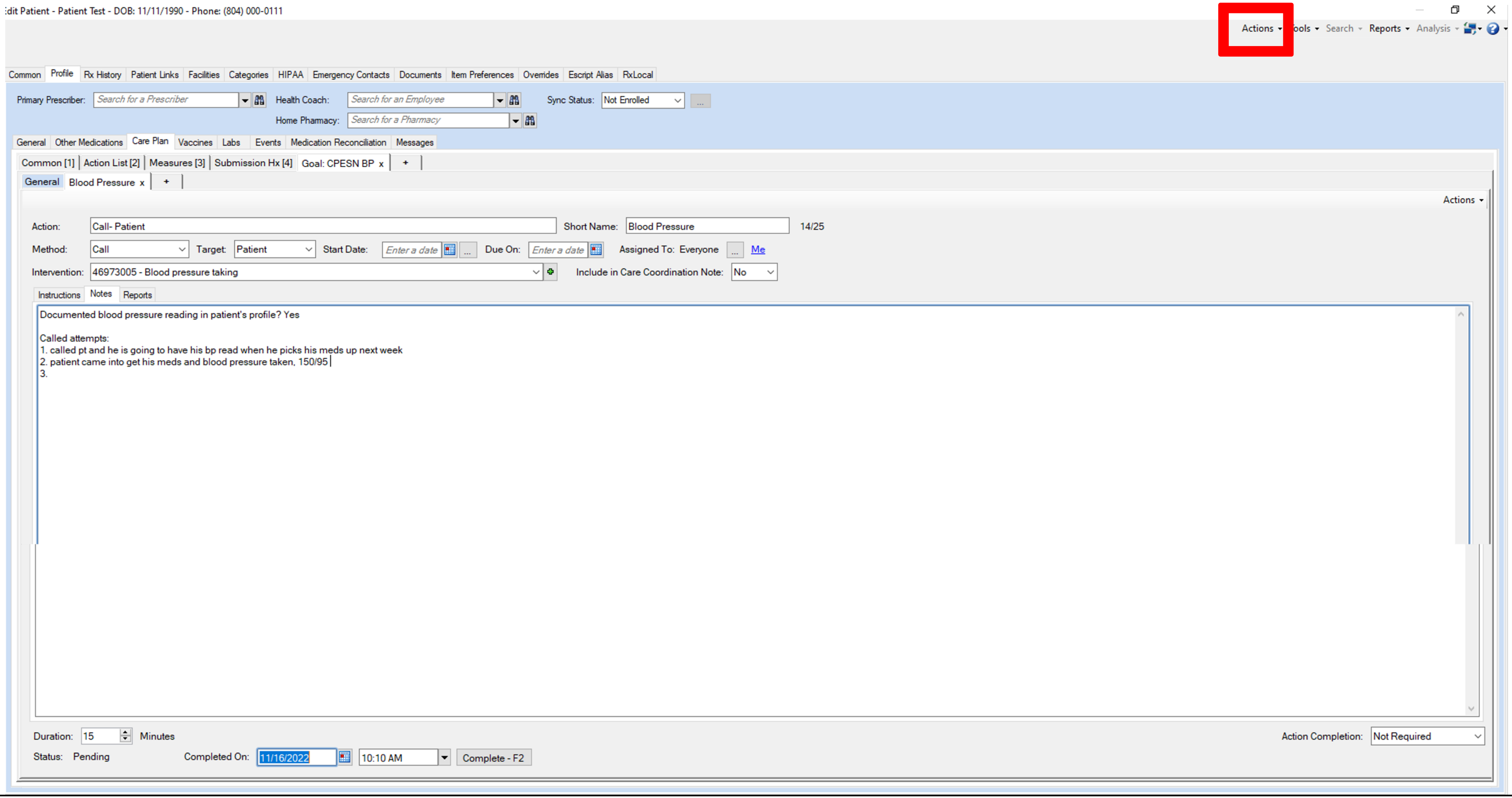
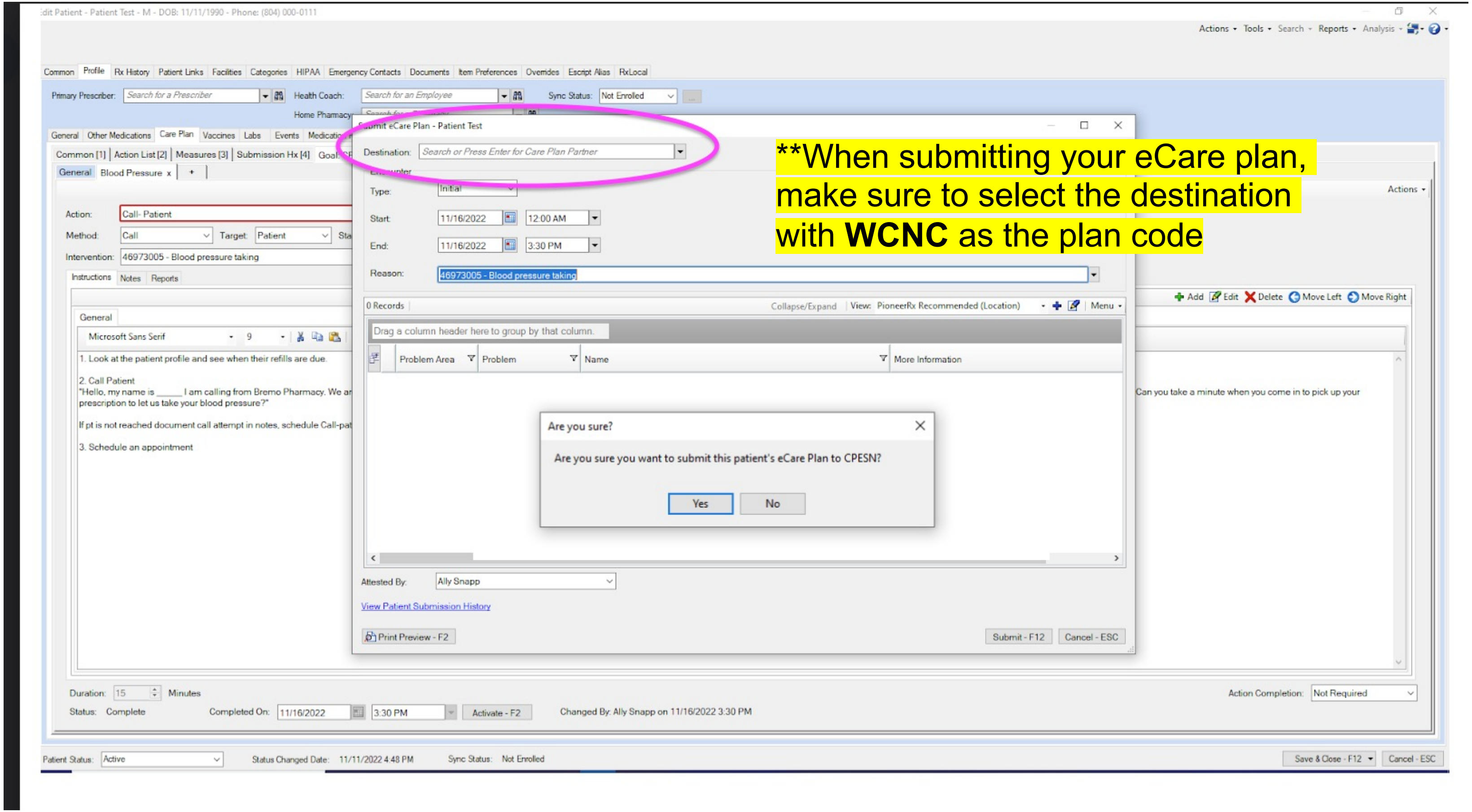
Test, Patient
Next Patient
Phone:
(804) 000-0111
DOB:
11/11/1990
32
Health Coach:
Facility:
Delivery Zone:
Profile
Other Medications
Care Plan
accines
Labs
Events
Medication Reconciliation
Messages
Labs
Legend
Collapse/Expand
Add
Edit
Menu
Drag a column header here to group by that column.
Category
Lab
Unit
Due
Frequency
Mobile Frequency
Value
Date
Value
Date
Value
Date
Others
Blood Pressure Diast...
mmHg
None
None
95.00
11/16/2022 3:29 PM
Others
Blood Pressure Syst...
mmHg
None
None
150.00
11/16/2022 3:29 PM
Ally Snapp logged on to Bremo Pharmacy



Here is just another screen shot of the notes section with information included. Once blood pressure is obtained and you have documented the reading. Add a duration (the default is 15 minutes) then you can hit the letter N for now. Next you will go to actions and click eCare Plan at the bottom of the drop down menu. Then click submit eCare plan



When submitting your eCare plan, make sure to select the destination with **WCNC as the plan code