



WellCare of NC Services Overview

- Each month provide at least one intervention associated with the focus of diabetes management. Utilize the snomed codes below to follow up with patients.
 - With each follow-up eCare plan, include the **payer code (WCNC)** and the encounter reason (example: [Diabetes Medication Review \(394725008\)](#))

****Free text notes will no longer be sent to the payer. Be sure to document all of your services, interventions, lab values, etc. each month by utilizing the appropriate SNOMED codes (below).****

Core Services Required to Be Offered:

SNOMED Code and Payer Code for eCare Plan Documentation	
Required Payer Code for each WellCare of NC eCare Plan: WCNC	
Core Services	Intervention SNOMED Description and Code
Medication Reconciliation	Medication Reconciliation (430193006)
Medication Synchronization	Medication synchronization/synchronization of repeat medication (415693003)
Home Hand Delivery	Private Home Delivery Booking (169624005)
Adherence packaging	Promotion of adherence to medication using pill dose dispenser (710153008)
DIABETES: eCare Plan Documentation	
Resource: Patient Encounter for Diabetes	
Required Payer Code for each WellCare of NC eCare Plan: WCNC	
Condition Focus	Encounter Reason SNOMED Code
Diabetes	Diabetes Medication Review (394725008)
Intervention:	
Service Provided	SNOMED Description and Code for eCare Plan
Educated on anything diabetes condition related	Diabetic education (6143009)
Educated on diet related to diabetes	Diabetes mellitus diet education (284350006)
Educated on insulin administration	Insulin administration education (385793003)
Reviewed blood glucose readings with patient	Blood glucose monitoring (698472009)
Educated on how to utilize monitor	Education about blood glucose monitor (453041000124104)
Educated on signs / symptoms of high or low blood glucose or about regular monitoring	Diabetes self-monitoring health education (398773005)
Created and reviewed diabetes action plan	Documentation of diabetes medication action plan (433051000124103)
Educated about low blood glucose awareness and action	Hypoglycemia education (398772000)
Measured A1c at pharmacy	Hemoglobin A1c measurement (43396009)